

Attachment 4

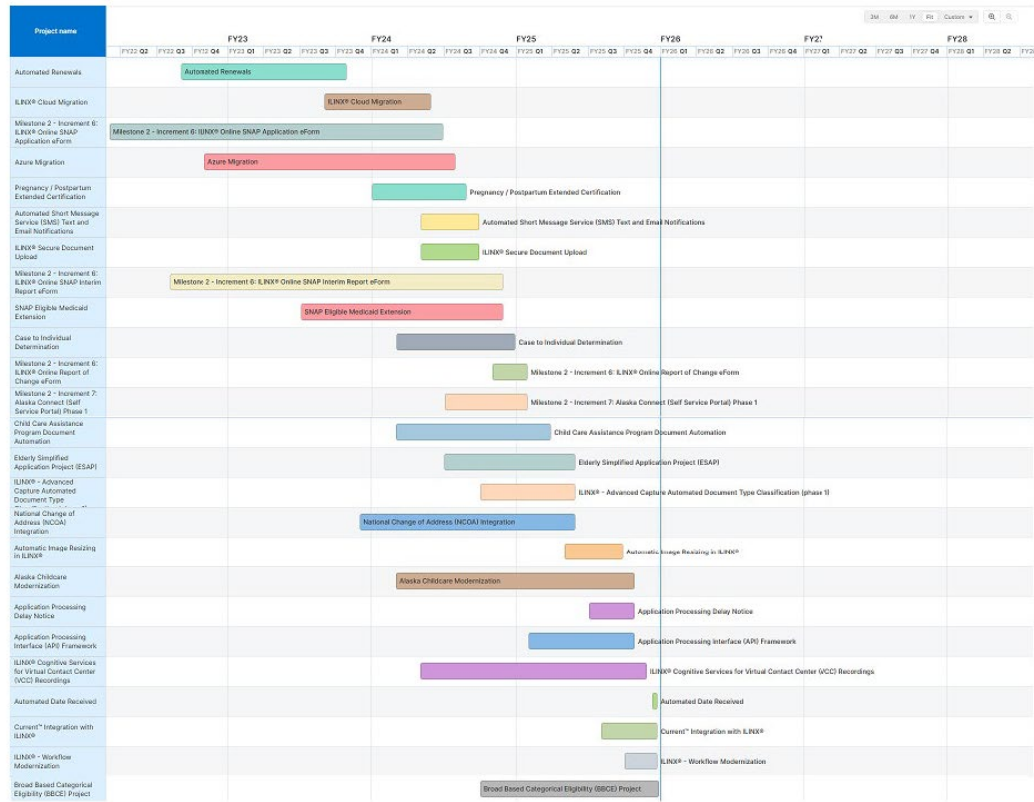
Attachment 4: Division of Public Assistance Technology Modernization Tracker

Project name	Project Description	Project start date	Project end date	Funding Source(s)	Key Outcome(s)	Dependency(s)	Project comments
Automated Renewals	Streamlined the renewal process for Modified Adjusted Gross Income (MAGI) Medicaid recipients by implementing automation in compliance with federal ex parte renewal requirements.	2022-03-01	2023-04-30	Federal 90% / State 10%	* Enhanced efficiency * Reduced manual workload * Reduced postage costs * Improved user experience		
LINX® Cloud Migration	Migrated LINX® system from State data center to vendor-managed Microsoft Azure cloud hosting.	2023-03-01	2023-11-30	the Public Assistance Cost Allocation Plan (PACAP) with federal matching dollars varying per program	* Aligned with governor's Cloud mandate * Reduced administrative costs * Improved infrastructure scalability		
Milestone 2 - Increment 6: LINX® Online SNAP Application eForm	Developed an LINX® smart form to streamline Supplemental Nutrition Assistance Program (SNAP) applications.	2021-09-01	2023-12-31	Grant	* Reduced paper/retail submissions * Improved data quality * Increased staff productivity		
Azure Migration	Migrated Alaska's Resource for Integrated Eligibility Services (RIES) infrastructure to Microsoft Azure cloud environment.	2022-05-01	2024-01-31	Grant	* Reduced paper/retail submissions * Improved data quality * Increased staff productivity		
Pregnancy / Postpartum Extended Certification	Extended postpartum Medicaid coverage from 60 days to 12 months.	2023-07-01	2024-02-28	Federal 90% / State 10%	* Extended client coverage * Reduced eligibility staff intervention frequency		
Automated Short Message Service (SMS) Text and Email Notifications	Implemented automated client confirmations via SMS and email for eForm submissions.	2023-11-01	2024-03-31	the Public Assistance Cost Allocation Plan (PACAP) with federal matching dollars varying per program	* Reduced phone inquiries and duplicate submissions * Enhanced client experience		
LINX® Secure Document Upload	Enabled clients to securely upload eligibility documentation via mobile-friendly portal.	2023-11-01	2024-03-31	the Public Assistance Cost Allocation Plan (PACAP) with federal matching dollars varying per program	* Streamlined document intake * Reduced clerical workload * Improved client satisfaction		
Milestone 2 - Increment 6: LINX® Online SNAP Interm Report eForm	Digitized the interim report process for SNAP clients through dynamic smart forms.	2023-02-01	2024-05-31	Federal 50% / State 50%	* Improved data completeness * Reduced manual data entry * Enhanced client access		
SNAP Eligible Medicaid Extension	Automated Medicaid eligibility extension for individuals eligible for SNAP without staff intervention.	2023-01-01	2024-05-31	Federal 75% / State 25%	* Reduced eligibility technician processing time * Fully automated "no-touch" eligibility determinations		
Case to Individual Determination	Shifted automatic renewals from the case level to the individual level to align with CMS regulations.	2023-09-01	2024-06-30	Federal 75% / State 25%	* Met CMS regulatory compliance * Increased number of individuals auto-renewed		
Milestone 2 - Increment 6: LINX® Online Report of Change eForm	Developed an online smart form for clients to report household changes impacting eligibility.	2024-05-01	2024-07-31	the Public Assistance Cost Allocation Plan (PACAP) with federal matching dollars varying per program	* Improved data collection * Enhanced client accessibility * Reduced processing delays		
Milestone 2 - Increment 7: Alaska Connect (Self Service Portal) Phase 1	Implements a client portal for application, case review, updates, and event tracking.	2024-01-01	2024-07-31	the Public Assistance Cost Allocation Plan (PACAP) with federal matching dollars varying per program	* Reduced in-person and call center traffic * Increased client access		
Child Care Assistance Program Document Automation	Integrated LINX® with AKCIS to move childcare document management from paper to electronic.	2023-09-01	2024-09-30	Federal 100% American Rescue Plan Act	* Improved document security * Faster document retrieval * Enhanced compliance and disaster recovery		
LINX® - Advanced Capture Automated Document Type Classification (phase 1)	Automates the routing and classification of electronically received applications and renewals for public assistance programs.	2024-04-01	2024-11-30	the Public Assistance Cost Allocation Plan (PACAP) with federal matching dollars varying per program	* Reduced manual sorting * Decreased processing errors * Increased SNAP participation		
Elderly Simplified Application Project (ESAP)	Increases certification period from 34 months to 36 months for elderly low-income population and households are not required to submit an interim report.	2024-01-01	2024-11-30	Federal 50% / State 50%	* Reduced paperwork submissions * Reduced postage costs * Decreased manual updates * Improved eligibility accuracy		
National Change of Address (NCOA) Integration	Integrated with the national database to automatically update recipient addresses.	2023-06-01	2024-11-30	Federal 75% / State 25%			
Automatic Image Resizing in LINX®	System enhancement to automatically resize large email attachments to avoid processing errors.	2024-11-01	2025-03-31	the Public Assistance Cost Allocation Plan (PACAP) with federal matching dollars varying per program	* Eliminated manual resizing * Improved system performance		
Alaska Childcare Modernization	Implemented cloud-based Alaska Child Care Information System (AKCIS) with provider and client portals.	2023-09-01	2025-04-30	Federal 100% American Rescue Plan Act	* Reduced admin costs * Improved client/provider experience		
Application Processing Interface (API) Framework	Created a framework for system interoperability, enhancing data sharing among public assistance systems.	2024-08-01	2025-04-30	Federal 90% / State 10%	* Streamlined staff access * Improved interoperability		
Application Processing Delay Notice	Developed new notice to inform clients when there is a delay in benefit processing.	2025-01-01	2025-04-30	the Public Assistance Cost Allocation Plan (PACAP) with federal matching dollars varying per program	* Required as a result of the APA lawsuit		
LINX® Cognitive Services for Virtual Contact Center (VCC) Recording	Automates transcription and clipping of Virtual Call Center recordings to meet federal attestation requirements.	2023-11-01	2025-05-31	the Public Assistance Cost Allocation Plan (PACAP) with federal matching dollars varying per program	* Streamlined attestation collection * Improved accessibility		
Current™ Integration with LINX®	Configures LINX® to push DPA associate data directly into Current™ workflow management system.	2025-01-01	2025-06-28	the Public Assistance Cost Allocation Plan (PACAP) with federal matching dollars varying per program	* Reduced redundant data entry * Improved task management		Implemented 6/29/2025
LINX® - Workflow Modernization	Eliminates LINX® work queues to prepare for Current™ workflow system integration.	2025-04-01	2025-06-28	the Public Assistance Cost Allocation Plan (PACAP) with federal matching dollars varying per program	* Streamlined workflow * Increased eligibility technician efficiency		Implemented 6/29/2025
Automated Date Received	Automating the date received date stamp in LINX® to the next business day when it falls on a holiday or after hours, unless it is an FPM application.	2025-06-10	2025-06-28				New project added 6/10/2025 Implemented 6/29/2025
Broad Based Categorical Eligibility (BBCE) Project	New category of eligibility for SNAP households.	2024-04-01	2025-06-30	Federal 50% / State 50%	* Increased SNAP participation * Reduced eligibility technician (ET) time for resource verification		Implemented 6/30/2025
LINX® Upgrade	Upgrades LINX® system to improve usability, storage management, and flexibility.	2024-07-01	2025-07-31	the Public Assistance Cost Allocation Plan (PACAP) with federal matching dollars varying per program	* Reduced storage costs * Enhanced user experience	Current™ integration	
Short Message Service (SMS) Messaging	Implements SMS messaging to notify clients of scheduled interviews and events.	2025-04-21	2025-09-30	the Public Assistance Cost Allocation Plan (PACAP) with federal matching dollars varying per program	* Reduced rescheduling * Increased timeliness * Decreased lobby traffic		Delay due to learning new developing technology (new API with EIS) and LINX® upgrade. Date moved to 9/30/2025.

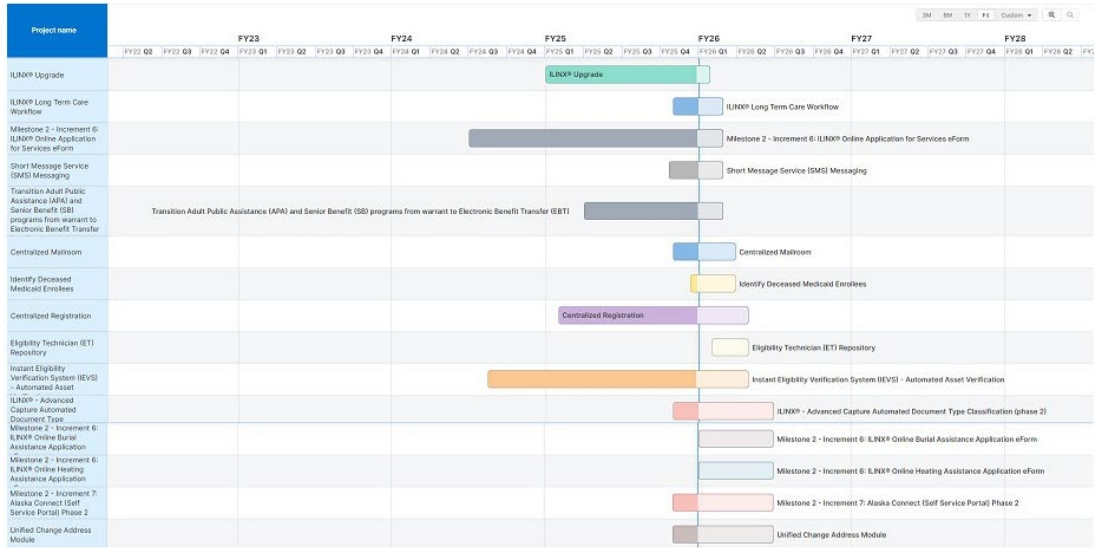
Project Name	Project Description	Project start date	Project end date	Funding Source(s)	Key Outcome(s)	Dependency(s)	Project comments
Transition Adult Public Assistance (APA) and Senior Benefit (SB) programs from warrant to Electronic Benefit Transfer (EBT)	Campaign to move clients from paper warrants to direct deposit or EBT	2024-10-01	2025-09-30	100% State	* Reduces printing and postage costs * Improves benefit delivery times		Delay due to negative testing results. Date moved to 9/30/2025
LINX® Long Term Care Workflow	Creates electronic workflows to streamline Long Term Care provider document submissions	2025-05-01	2025-09-30	the Public Assistance Cost Allocation Plan (PACAP) with federal matching dollars varying per program	* Improved document submission * Streamlined provider communication		
Milestone 2 - Increment 6: LINX® Online Application for Services eForm	Develops an online LINX® eForm application portal for multiple assistance programs	2024-01-01	2025-09-30	the Public Assistance Cost Allocation Plan (PACAP) with federal matching dollars varying per program	* Streamlined applications * Mobile-friendly * Improved client access	Requires federal review	
Centralized Mailroom	Automates mail handling and routing using LINX® integrated with Current™	2025-05-01	2025-09-30	the Public Assistance Cost Allocation Plan (PACAP) with federal matching dollars varying per program	* Reduced manual sorting * Improved mail routing efficiency		Working to procure equipment
Identify Deceased Medicaid Enrollees	Ensure that individuals enrolled in Alaska Medicaid are periodically checked to identify if any enrollees are deceased prior to renewing Medicaid benefits	2025-06-11	2025-09-30	Federal 75% / State 25%	* Notices are not sent to deceased individuals * Benefits are not issued to deceased individuals * Streamlined benefits processing		
Instant Eligibility Verification System (IEVS) - Automated Asset Verification	Systematically generate the eligibility/asset verification report for ex parte Medicaid renewals	2024-02-15	2025-10-31	Federal 75% / State 25%	* Reduced in-person visits * Date shifted from 5/31/2025 to 10/31/2025 * Implemented 9/3/2025: MAGI Medicaid renewals are manually batched each evening and sent to the IEVS (streamlined benefits processing achieved) * Manual batch process will be automated by 9/3/2025 * MAGI Medicaid applications will be automatically sent to the IEVS by 10/31/2025		
Eligibility Technician (ET) Repository	Develops a centralized repository for policies, procedures, and resources for eligibility staff	2025-06-01	2025-10-31	the Public Assistance Cost Allocation Plan (PACAP) with federal matching dollars varying per program / QC Reinvestment funds	* Streamlined staff access to resources (integrated with LINX®)		Project delayed, awaiting FHS approval
Centralized Registration	Automates registration of electronically submitted applications	2024-08-01	2025-10-31	the Public Assistance Cost Allocation Plan (PACAP) with federal matching dollars varying per program	* Reduced manual intervention * Streamlined online registration	Workforce capacity constraints	
Milestone 2 - Increment 7: Alaska Connect (Self Service Portal) Phase 2	Implements a client portal for application, case review, updates, and event tracking	2025-05-01	2025-12-31	the Public Assistance Cost Allocation Plan (PACAP) with federal matching dollars varying per program	* Reduced in-person and call center traffic * Increased client access	Workforce capacity constraints	Delay due to learning new developing technology (new API with EIS)
Unified Change Address Module	This feature will automate the ability for a user to enter an address once and have it update AREIS and EIS	2025-05-01	2025-12-31	the Public Assistance Cost Allocation Plan (PACAP) with federal matching dollars varying per program	* Streamlined workflow * Increased eligibility technician efficiency	Workforce capacity constraints	
LINX® Advanced Capture Automated Document Type Classification (Phase 2)	Automates the routing and classification of electronically received documents for public assistance programs	2025-05-01	2025-12-31	the Public Assistance Cost Allocation Plan (PACAP) with federal matching dollars varying per program	* Reduced manual sorting * Decreased processing errors	Centralized mailroom functionality	
Milestone 2 - Increment 6: LINX® Online Hearing Assistance Application eForm	Digitized the hearing assistance application process for clients through dynamic smart forms	2025-07-01	2025-12-31	Low Income Hearing Assistance Program (LUREAP) Grant	* Expanded client self-service * Improved accessibility for applications		
Milestone 2 - Increment 6: LINX® Online Burial Assistance Application eForm	Digitized the burial assistance application process for clients through dynamic smart forms	2025-07-01	2025-12-31	100% State	* Expanded client self-service * Improved accessibility for applications		
Milestone 2 - Increment 6: LINX® Online Eligibility Review eForm	Digitized the eligibility review forms process for clients through dynamic smart forms	2025-08-01	2026-01-31	Costs are allocated amongst programs based on the Public Assistance Cost Allocation Plan (PACAP) with federal matching dollars varying per program / QC Reinvestment funds	* Expanded client self-service * Improved accessibility for applications		Project delayed, awaiting FHS approval
Qualtrics Implementation	Develops surveys to drive better experiences of employees, clients, and providers across digital and physical touchpoints	2024-02-01	2026-02-28	Funding: costs are allocated amongst programs based on the Public Assistance Cost Allocation Plan (PACAP) with federal matching dollars varying per program	* Engage teams * Improves manager effectiveness * Drives informed decisions		
Worker Assist	Develops virtual assistant to provide real-time access to policies and guidance for eligibility workers	2025-08-01	2026-02-28	100% State / QC Reinvestment funds	* Increased accuracy * Reduced search time for staff * Improved case outcomes		Project delayed, awaiting FHS approval
Intelligent Policy Tracking and Compliance Support	Implements AI-powered system for monitoring regulatory changes and alerting staff	2025-08-01	2026-07-31	100% State / QC Reinvestment funds	* Reduced lag in policy updates * Improved compliance response		Project delayed, awaiting FHS approval
Notice Enhancements	Modernizes notices through a correspondence management platform to standardize communications	2025-08-01	2026-07-31	100% State / QC Reinvestment funds	* Improved client understanding * Reduced pending cases due to communication gaps		Project delayed, awaiting FHS approval
Quality Control (QC) System Replacement	Replaces QC system with platform providing real-time error data and analysis	2025-08-01	2026-07-31	100% State / QC Reinvestment funds	* Enhanced oversight * Improved training * Reduced eligibility errors		Project delayed, awaiting FHS approval
LINX® Analytics Dashboards	Deploys analytics reporting to track application and clerical productivity through LINX®	2026-01-01	2026-12-31	the Public Assistance Cost Allocation Plan (PACAP) with federal matching dollars varying per program	* Improved transparency * Enhanced performance monitoring	Resource availability and project prioritization	
Milestone 2 - Increment 1.5: Aging, Blind, Disabled, Long Term Care (LTC), Hospital Presumptive Eligibility (HPE), and Non-MAGI Medicaid Modernization Module	Modernizes SHAP eligibility processing through Integrated Eligibility Platform (IEP)	2025-07-01	2026-12-31	Federal 90% / State 10%	* Reduced administrative burden * Simplified Medicaid determinations	Workforce capacity constraints	Procurement activities are underway
Milestone 3 - Supplemental Nutrition Assistance Program (SNAP) Modernization Module	Modernizes SNAP eligibility processing through Integrated Eligibility Platform (IEP)	2026-01-01	2026-12-31	Federal 50% / State 50%	* Streamlined workflows * Improved reporting capabilities	Workforce capacity constraints	
Milestone 2.5: Data Architecture and Interoperability	Data integration solution that ingests and migrates data from multiple enterprise systems into a modern integrated operational data repository	2025-10-01	2026-12-31	the Public Assistance Cost Allocation Plan (PACAP) with federal matching dollars varying per program	* Makes data from multiple systems available and accessible for reporting and operational requests	Workforce capacity constraints	

Project Name	Project Description	Project start date	Project end date	Funding Source(s)	Key Outcome(s)	Dependencies (U)	Project comments
Milestone 4 - Increment 8 Adult Public Assistance (APA) Cash Program Modernization Module	Modernizes Adult Public Assistance program through new Integrated Eligibility Platform (IEP).	2026-07-01	2027-06-30	100% State	* Reduced administrative burden * Improved eligibility efficiency	Milestone 3 Increments 1-5 and Milestone 3 migration off legacy EIS	
Milestone 4 - Cash Program Modernization (Alaska Temporary Assistance Program (ATAP), Senior Benefits, General Relief Assistance (GRA)) Module	Modernizes Alaska Temporary Assistance Program (ATAP), Senior Benefits, and General Relief Assistance (GRA) programs under the new Integrated Eligibility Platform (IEP). **Allows for decommissioning of the legacy Eligibility Information System (EIS)**	2027-02-01	2028-01-31	Funding: 100% State-funded unless the Temporary Assistance for Needy Families (TANF) Maintenance of Effort (MOE) requirement is met, in which case federal support becomes available.	* Reduced administrative burden * Improved eligibility efficiency	Milestone 2 Increments 1-5, Milestone 2 Increment 8, and Milestone 3 migration off legacy EIS	

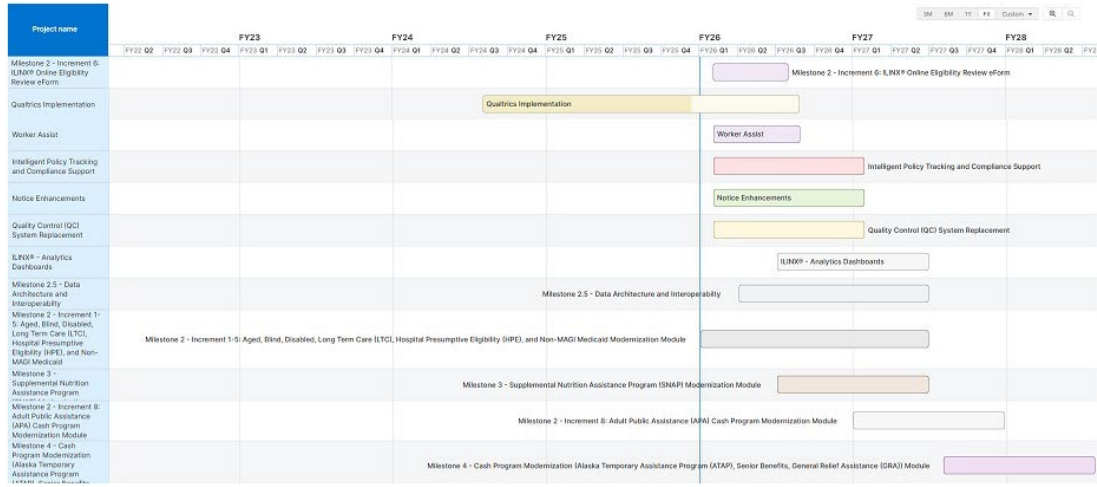
Attachment 4: IT Project Roadmap – Updated August 2025 – Completed



Technology Project Roadmap – Next Six Months (through 12/31/25)



Technology Project Roadmap – Planned



State of Alaska/DPA: Executive Status Report

Report Date: 7/03/25




ILINX Casefiles Workflow Modernization

Project Sponsor: Deb Etheridge

Project Manager: David MacWatters

Key Project Metrics

CATEGORY	STATUS		NOTES
	Previous	Current	
Overall Status			Project in Production! Roll Out Support concludes 07.03.2025.
Scope			CR 1 and CR 2 approved and accepted. Promoted to production evening of 6.25.2025.
Schedule			Project is on schedule –Roll Out Support concludes 07.03.2025.
Cost			Review funding/encumbrance with DPA after 04.01.25 meeting.
Risk			Resource availability State of Alaska and ImageSource.

	Red: Critical issues jeopardize projects		Yellow: At risk, but mitigation efforts are in place or underway		Green: On track, progressing as planned.
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Issues for Leadership Concern or Escalation

MILESTONE\ DELIVERABLE	ISSUE	REQUESTED ACTION	RESOLUTION	RESOLUTION DATE
3. Solution Acceptance 4. Go Live Planning / Production Promotion	DPA Test team identified an issue – when phone number not added in ILINX (blank value passed to CURRENT) but exists in CURRENT, the existing CURRENT phone number value is replaced spaces (blank).	06.20 (4:20 pm PT) C!A notified of issue (Linda). C!A to address issue where CURRENT API is not processing received blank values (valid) properly and DPA is validation of fix.	C!A indicated this is a how the CURRENT API is designed. Decision by DPA to go live with current configuration, this will be addressed when DPA ARIES/EIS lookup contains Phone Number.	06.24.2025

Milestones/Deliverables

MILESTONE/ DELIVERABLES	ORIGINAL COMPLETION DATES	CURRENT COMPLETION DATES	% COMPLETE	NOTES
1. Project Plan Acceptance	04.14.2025	04.17.2025	100%	Formal DPA acceptance of Project Plan set planned for 04.14.2025
2. Design, Configure, Sprints, Sprint Reviews	06.06.2025	05.23.2025	100%	Configuration Complete!
3. Solution Acceptance	06.11.2025	06.23.2025	100%	Formal DPA acceptance for this deliverable received 06.24.2025.
4. Go Live Planning / Production Promotion	06.25.2025	06.24.2025	100%	Formal DPA acceptance for this deliverable received 06.24.2025.
5. Roll Out Support / Project Close	06.25.2025	07.07.2025	95%	5 days after Go Live.



State of Alaska/DPA: Executive Status Report

Report Date: 7/03/25




ILINX/CURRENT Integration

Project Sponsor: Deb Etheridge

Project Manager: Jason Darrow

Key Project Metrics

CATEGORY	STATUS		NOTES
	Previous	Current	
Overall Status			Project in Production! Roll Out Support concludes 07.03.2025.
Scope			CR 1 and CR 2 approved and accepted. Promoted to production evening of 6.25.2025.
Schedule			Project is on schedule –Roll Out Support concludes 07.03.2025.
Cost			Fixed bid, scope updates covered by MSA Professional Services Consulting
Risk			Resource availability State of Alaska and ImageSource.

 Red: Critical issues jeopardize projects	 Yellow: At risk, but mitigation efforts are in place or underway	 Green: On track, progressing as planned.
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Issues for Leadership Concern or Escalation

MILESTONE\ DELIVERABLE	ISSUE	REQUESTED ACTION	RESOLUTION	RESOLUTION DATE
3. Solution Acceptance 4. Go Live Planning / Production Promotion	DPA Test team identified an issue – when phone number not added in ILINX (blank value passed to CURRENT) but exists in CURRENT, the existing CURRENT phone number value is replaced spaces (blank).	06.20 (4:20 pm PT) C!A notified of issue (Linda). C!A to address issue where CURRENT API is not processing received blank values (valid) properly and DPA is validation of fix.	C!A indicated this is how the CURRENT API is designed. Decision by DPA to go live with current configuration, this will be addressed when DPA ARIES/EIS lookup contains Phone Number.	06.24.2025

Milestones/Deliverables

MILESTONE/ DELIVERABLES	ORIGINAL COMPLETION DATES	CURRENT COMPLETION DATES	% COMPLETE	NOTES
D1 Project Plan – Create/Refine User Stories	May 21, 2025	May 21, 2025	100%	Project Plan signed on 05/21.
D2 Design, Configure, Sprints, Sprint Reviews	June 10, 2025	June 10, 2025	100%	Deliverable 2 Acceptance on 06/12.
D3 Solution Acceptance	June 19, 2025	June 19, 2025	100%	Formal DPA acceptance for this deliverable received 06.24.2025.
D4 Go Live Planning	June 25, 2025	June 25, 2025	100%	Formal DPA acceptance for this deliverable received 06.24.2025.
D5 Production Go Live/Roll Out Support	June 25, 2025	July 07, 2025	95%	5 days after Go Live.



State of Alaska/DPA: Executive Status Report

Report Date: 7/3/25




ILINX Casefiles Automated Date Received Calculation Assignment

Project Sponsor: Deb Etheridge

Project Manager: Gene Eckhart

Key Project Metrics

CATEGORY	STATUS		NOTES
	Previous	Current	
Overall Status			Acceptance by SOA for ILINX components complete! Issue reported to C!A late 6.20 regarding Phone Number update/storage in CURRENT (ILINX/CURRENT Integration project, CR 1). Monitoring status from C!A, potential impact to 6.25.2025 go live date.
Scope			C!A addressing Phone Number update/storage issue reported in CURRENT (CR 1)
Schedule			Project is on schedule—Roll Out Support concludes 07.03.2025.
Cost			We are on track for costs per the Project Charter.
Risk			Go live date, Resource availability State of Alaska and ImageSource.

 Red: Critical issues jeopardize projects	 Yellow: At risk, but mitigation efforts are in place or underway	 Green: On track, progressing as planned.
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Issues for Leadership Concern or Escalation

MILESTONE\ DELIVERABLE	ISSUE	REQUESTED ACTION	RESOLUTION	RESOLUTION DATE
N/A	N/A	N/A	N/A	N/A

Milestones/Deliverables

MILESTONE/ DELIVERABLES	ORIGINAL COMPLETION DATES	CURRENT COMPLETION DATES	% COMPLETE	NOTES
Deliverable 6 - Automated Date Received: Production Go Live/Roll Out Support (DPA SaaS)	06.25.2025	7-7-25	95%	Updating the completion date to reflect the scoped rollout support period.



State of Alaska/DPA: Executive Status Report

Report Date: 7/03/25




ILINX Long Term Care

Project Sponsor: Deb Etheridge

Project Manager: Jason Darrow

Key Project Metrics

CATEGORY	STATUS		NOTES
	Previous	Current	
Overall Status			Change in requirements. Working with Becky to update user stories and potential Change Request.
Scope			Updating requirements
Schedule			Defined at update project plan approval.
Cost			Fixed bid, scope updates covered by MSA Professional Services Consulting
Risk			Resource availability State of Alaska and ImageSource.

 Red: Critical issues jeopardize projects	 Yellow: At risk, but mitigation efforts are in place or underway	 Green: On track, progressing as planned.
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Issues for Leadership Concern or Escalation

MILESTONE\ DELIVERABLE	ISSUE	REQUESTED ACTION	RESOLUTION	RESOLUTION DATE
N/A	N/A	N/A	N/A	N/A

Milestones/Deliverables

MILESTONE/ DELIVERABLES	ORIGINAL COMPLETION DATES	CURRENT COMPLETION DATES	% COMPLETE	NOTES
ILINX Long Term Care Project Plan	Defined after discovery and Project Plan review.		95%	Project Plan has been submitted to DPA. Updating with Becky due to update in requirements from DPA.



State of Alaska/DPA: Executive Status Report

Report Date: 7/03/25




ILINX Casefiles Notice Renewal Interview (SMS) Process

Project Sponsor: Deb Etheridge

Project Manager: David MacWatters

Key Project Metrics

CATEGORY	STATUS		NOTES
	Previous	Current	
Overall Status			Project Plan (Draft) transmitted to DPA on 7.3.2025 for review and finalization.
Scope			Validated during Project Plan review process.
Schedule			Defined after project plan acceptance.
Cost			Fixed bid, scope updates covered by MSA Professional Services Consulting
Risk			Resource availability State of Alaska and ImageSource.

 Red: Critical issues jeopardize projects	 Yellow: At risk, but mitigation efforts are in place or underway	 Green: On track, progressing as planned.
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Issues for Leadership Concern or Escalation

MILESTONE\ DELIVERABLE	ISSUE	REQUESTED ACTION	RESOLUTION	RESOLUTION DATE
TBD				

Milestones/Deliverables

MILESTONE/ DELIVERABLES	ORIGINAL COMPLETION DATES	CURRENT COMPLETION DATES	% COMPLETE	NOTES
D1 Project Plan – Create/Refine User Stories	Defined after Project Plan review/acceptance.		90%	Transmission of Draft Project Plan (07.03.2025) achieved. The review and execution process are underway.



State of Alaska/DPA: Executive Status Report

Report Date: 7/03/25




ILINX All Services Application

Project Sponsor: Deb Etheridge

Project Manager: David MacWatters

Key Project Metrics

CATEGORY	STATUS		NOTES
	Previous	Current	
Overall Status	Red	Red	Blocked. Project Delay Notice #1 transmitted May 29, 2025, to Deb Etheridge. SOA mandatory regulatory approvals from FNS, CMS, and Policy are blocking remaining project tasks.
Scope	Green	Green	DPA user acceptance achieved.
Schedule	Red	Red	Blocked. See overall status. The remaining project tasks cannot be planned/scheduled
Cost	Green	Green	Fixed bid
Risk	Red	Red	Blocked. Resource availability State of Alaska. Requirement to obtain multiple external. (FNS/CMS) and internal (Policy) approvals

 Red: Critical issues jeopardize projects	 Yellow: At risk, but mitigation efforts are in place or underway	 Green: On track, progressing as planned.
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Issues for Leadership Concern or Escalation

MILESTONE\ DELIVERABLE	ISSUE	REQUESTED ACTION	RESOLUTION	RESOLUTION DATE
User Acceptance Testing	FNS, CMS (federal reviews/acceptance are not complete. Internal SOA Policy review dependent upon completion of FNS/CMS. Affecting ability to deliver solution.	ImageSource generated Project Delay Notice transmitted to SOA DPA on 05.29.2025. Request FNS, CMS review completion date. Establish reasonable SOA Policy review/acceptance timeline.	07.03.2025 – No updates. 06.27.2025 – No Updates. 06.20.2025 – No updates. 06.13.2025 – No Updates. 06.06.2025 – No updates. 05.30.2025 – Project Delay Notice sent to SOA (Deb). 05.23.2025 – No Change. 05.16.2025 No Change. 05.09.2025 – No Change, 05.02.2025: No updates from CMS/FMS regarding review/status. 04.25.2025: Initial review of CMS/FNS introductory questions completed on 4.21.25. ImageSource documenting via Change Request. 04.18.2025 – Initial Change Request started to record FNS/CMS introductory comments, planned meeting for week of 04.21. 2025 to complete review and update CR in prep for Becky response back to FNS and CMS. It is understood	

MILESTONE\ DELIVERABLE	ISSUE	REQUESTED ACTION	RESOLUTION	RESOLUTION DATE
			that FNS/CMS comments are initial, cursory, doth team agree no changes to be made until official response(s) are received. 4.11.2025 – Reviewed CMS comments, creating Change Request to address potential updates (pending clarification from CMS and Policy. Scheduling similar review of FNS comments. 04.04.25 – Initial review meeting scheduled for 04.08.25.03.28.2025 – targeting meeting Becky, Dave, Maldson to review CMS email and prepare response. 03.21.25 initial response from CMS received, being reviewed internally by DPA.	

Milestones/Deliverables

MILESTONE/ DELIVERABLES	ORIGINAL COMPLETION DATES	CURRENT COMPLETION DATES	% COMPLETE	NOTES
Project Plan	07.30.2024	07.30.2024	100%	Complete.
Configure, Sprints, Sprint Reviews and Acceptance Testing	12.01.2024	See Note.		Configuration and UAT complete and received. Project delayed for FNS, CMS, and internal SOA Policy review/acceptance. ImageSource generated Project Delay Notice transmitted to SOA (DPA) on 05.29.2025.
Go Live Planning	30 days		0%	Original completion date target undefined due to external review/approvals outside of DPA/ImageSource control. Completion for this task is 30 days from FNS/CMS/Policy approval.
Promote Solution (SaaS Production)	1 week	See Note.	0%	One week to promote solution to production after D2 and D3 above.
Production Go Live/Roll Out Support	40 hours	See Note	0%	ImageSource to provide 40 hours go live support begin day one (1) of production operations.



State of Alaska/DPA: Executive Status Report

Report Date: 7/03/25




ILINX Casefiles Optional Skip Workflow

Project Sponsor: Deb Etheridge

Project Manager: David MacWatters

Key Project Metrics

CATEGORY	STATUS		NOTES
	Previous	Current	
Overall Status			07.03.2025 – This Statement of work replaced by the Case Files Workflow Modernization initiative. To be confirmed post Workflow Modernization project go live.
Scope			See above
Schedule			See above.
Cost			See above.
Risk			

 Red: Critical issues jeopardize projects	 Yellow: At risk, but mitigation efforts are in place or underway	 Green: On track, progressing as planned.
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Issues for Leadership Concern or Escalation

MILESTONE\ DELIVERABLE	ISSUE	REQUESTED ACTION	RESOLUTION	RESOLUTION DATE
Project	Case File Workflow Modernization removes workflow, eliminating the need for this functionality.	Eliminate/replace this project (Case Files Workflow Modernization). Approval from DPA.	Introduction of Casefiles Modernization draft to Linda on 2.27, she is in full agreement. Linda would like Becky to review before making the final decision.	03.04.2025

Milestones/Deliverables

MILESTONE/ DELIVERABLES	ORIGINAL COMPLETION DATES	CURRENT COMPLETION DATES	% COMPLETE	NOTES
6. Project Plan Acceptance	N/A		95%	This Statement of work should be replaced by the Case Files Workflow Modernization initiative.